

QUALITY POLICY

The strategic goal of Solpap, Ltd, is:

I. To be a reliable supplier of our customers in the field of production of corrugated cardboard packaging, with a focus on large-format die-cuts, transport boxes, flap boxes and precision die-cuts, including products with higher added value enhanced by digital printing. A supplier capable of flexibly meeting the increasing demands of customers for speed and flexibility of deliveries, quality of packaging, comprehensiveness of the services offered and, last but not least, environmental friendliness.

II. At the same time, we want to continue to increase our market share and become the main regional producer of corrugated cardboard packaging.

III. We want to continue the tradition of a stable family business capable of further growth in an increasing environment with competition, based on a good business plan and capable people working in a clearly defined but at the same time flexible organizational structure, people capable of learning new methods, working independently while fulfilling processes based on defined goals, people working according to the principles of teamwork, shared responsibility, creativity and performance.

A. Quality management system requirements will be met and their suitability and effectiveness will be regularly reviewed and evaluated. Company leaders are committed to continuous improvement of the quality management system and creation of the necessary resources.

B. Our products must meet customer requirements and expectations as well as legal requirements and other generally applicable regulations.

C. Our products must be environmentally friendly.

D. Our competitive advantage in the area of supplies and services provided to customers must be:

- 1) quality care for the customer - distinguishing and recognizing his needs and priorities
- 2) high quality of packaging produced by us
- 3) speed and flexibility of deliveries

- 4) modern production technology
- 5) a professional team of collaborators capable of constantly improving their expertise and adopt new innovative practices
- 6) continuous improvement of the quality management system and its processes
- 7) a modern corporate information system

General Principles of Behavior and Performance of Solpap, Ltd.

Solpap, Ltd., and its employees carry out their activities in strict accordance with the relevant national and international legislative standards.

Specifically:

- A.** They maintain trade secrets and respect copyright. They only work with confidential information to the extent necessary to create an offer, documents for production preparation and order processing. The sharing of confidential information takes place only internally between the concerned employees of Solpap, s.r.o. Without the consent of the provider of confidential information, they will not provide it to a third party.
 - B.** They present and communicate only truthful promotional messages on all platforms (printed promotional materials, websites, social media, ...), in business correspondence and during business negotiations.
 - C.** They protect the data of business partners (customers, suppliers) stored in information system against their theft.
 - D.** They do not carry out any actions that could disrupt free competition or access to the market or lead to a violation of the relevant legal regulations in the field of the protection of economic competition.
 - E.** They reject any form of active or passive corruption in domestic or international transactions.
 - F.** The organization does not use child labor. The organization does not use forced labor. The organization ensures that there is no discrimination in employment and at work. The organization recognizes freedom of association and an effective right to collective bargaining.
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